

Maine Summit on Sub-State Pandemic Influenza Preparedness

December 14, 2005

Evaluation Response Form

Responses = 133 Return Rate = 56%

Rating Scale

1 = Poor 2 = Fair 3 = Average 4 = Good 5 = Excellent

Morning Plenary

(Did Not Responds were not included in determining the Mean)

1. How effective was the morning plenary in achieving its objective of familiarizing you with some of the key challenges to pandemic influenza and preparedness facing Maine and its communities?

Rating	Total #
1	0
2	3
3	5
4	50
5	74
Did not answer	1
MEAN	4.42

2. What suggestions do you have for improving these types of presentations in the future?

- Invite various state licensing groups. Not Associations.
- The meeting re-creation was very well done.
- Include hospitals and hospital leadership other than epidemiologists and infections control practitioners to participate.
- Great information. Well represented by vast amount of state/local representatives.
- It was difficult to follow speakers in scenario. Handout with most salient points would have been helpful. Purpose wasn't entirely clear at the start.
- Have speakers on pedestal or projected onto screen so the audience can see them.
- The story told by the players was very effective.
- Include other providers. For example: MEMA, MEA to participate.
- I thought the way the issues were presented as if it had happened was really excellent! It really gave us all some very interesting perspectives from different agencies/groups.
- Better explanation of what is happening. Did not expect a theater experience.
- Include copy of scenario so we can bring them back.

- Next meeting could be directed to the cluster group "regional" so we could learn more. What do we have in our areas?
- Re-define who should be at the table. Are all of the correct people involved? Are there too many? Is there not enough?
- Presented good picture of the panic in a pandemic situation, but did not make it clear whether Maine had ability to cope with it.
- Begin to identify resolutions/solutions.
- Creative presentation. Thank you for no talking heads.
- Smaller groups.
- Keep the visual aspect. I enjoyed watching the plan played out rather than listening to what the plan might be.
- Thanks for taking a risk and not doing power point!
- Engage some folks at the local level to share what they've done.
- Great way to illustrate the reality of a possible pandemic.
- Less interruption from auditorium staff.
- Close food line during presentation.
- This was well done. Great change from power point. Kudos.
- The message of the lunchtime speaker, i.e. the level of concern, could have been given up front.
- Fine as it is.
- Provide websites to public health, EMA agencies and organizations.
- Do not duplicate work. The Regional Resource Centers are and have already done regional response plans. You are trying to re-invent the wheel. Big waste of time.
- Better introductions, poorly done. Not funny.
- Pandemic Maine was very well done and thought provoking. More such "role plays" in the future?
- Handouts - Chart drawing out the command structure statewide summarizing Art Cleaves description.
- Too many questions-too few answers leave me with an uneasy feeling. Even the experts in the state seem unprepared.
- Possibly have a pre-summit study guide or pre-requisite. We created a base of knowledge at the statewide breakout. Many people with diverse backgrounds.
- I think the open format for feedback and ideas was excellent.
- I really liked the unique presentation. Change from traditional seminar format.
- Perhaps place speakers or presenters in the round or dispersed through out the audience. In this Civic Center setting it makes a difference where one sits and how well the presentation is visualized. (I am a visual learner.)
- A room without columns for line of sight. Add a "citizen character" in the story. Unique approach, effective, engaging.
- More individual input by attendees.
- Do more of these kinds of presentations. Very effective. Two projection screens helpful to see speaker no matter where you sit.
- This was one of the finest organized and presented meetings I have been to.
- Have sample action plans.
- More presentations like this - excellent!

- I thought the actors and actresses did a good job and kept my attention. Story was very good also.
- I thought the voices section and the visual presentation was very effective. They might next time speak more in the first person to make it even more personal.
- Could use more visual aids/photos as a backdrop.
- Excellent!
- Be more inclusive of other organizations that have a stake in the planning process, even if it requires multiple meetings and locations.
- Use a stage. Had to watch people on TV.
- Process of presentation very good.
- Very creative.
- I think the "story telling" method was a very effective presentation. My breakout session was dynamic and the facilitator, Donna Levi, was excellent.
- Good learning experience needed basic education review what avian flu and precautions needed first.
- Creative and well done! Thanks Dora and Paul.
- Find out what planning etc. has been already done so wheel does not get reinvented. SMRRC has a good handle on that.
- Introduce the "skit" before starting.
- Very well presented and very moving.
- I think the approach taken was fantastic!
- Continue to disseminate educational offerings to 1st responders and 1st providers. Not just administrators, but primary providers.
- Still include a broad range of community partners.
- Let participants know ahead of conference this will be what is going on. Could provide ideas.

3. Do you have any additional feedback on the morning plenary?

- Very good information.
- The story telling had a strong effect.
- I thought the morning scenario was the most effective information sharing re: pandemic influenza I have heard. Thought provoking and well presented.
- Excellent role-playing. Novel approach. Very interesting and well done.
- I like the theatrics. Much, much more interesting than having the speakers reading power point slides.
- Very powerful, informative session. Please use this format in future conferences.
- If the "scenario" was not rehearsed multiple times, the participants have the potential for a second career in acting. Well done!
- Well done. Creative. Really outlined the entire picture of a pandemic.
- More prior information explaining what you were doing. Was there a purpose to what you were doing? Who and what outcome did you expect to get from this experience?
- Very appropriate and interesting. Effective approach.
- Needed a little bit more information about the beast. (Actual avian influenza virus.) Like attack rates, incubation period, history, and population, which are more at risk for infection.

- Would like to have a written summary of group discussions.
- Concerned about the ratio of recover center staff to other agency representatives. They certainly out weighed the votes and opinions of others in my work group.
- Well done.
- Impact on occupational health provider's role. Re: mass screening, vaccination, contact exposure, and interplay with public health.
- Would like it to be shown on community access TV. You taped it. It won't cost much. Mail copies to cable companies.
- A bit too scripted but probably necessary to get everyone on the same page.
- Use of "ballots" and their purpose was not clearly explained.
- I think the presenters did an excellent job. Overall I was impressed.
- Excellent program.
- Very good meeting.
- The demo of expected roll out of pandemic influenza was very effective.
- Looked like a Bush press conference: All staged, no questions, no real answers give. Please don't "entertain" me, get answers.
- Very well done.
- Great format.
- Interesting format. Grabbed and kept my attention. Novel way to present the same information that we have been hearing for many months to years.
- Create a committee for evaluating progress. Partners in response or use existing committee and add a few members.
- The format of story telling was very effective and the audio/visual aids were very helpful.
- Very effective approach.
- Great!
- Excellent way to present the issues.
- It would have been nice to have an opportunity to ask questions during both sessions.
- Perhaps opportunity in small groups to share our reaction to the different scenarios.
- Very appropriate. Great way to "kick" it in gear.
- I thought the voices section and the visual presentation was very effective. They might next time speak more in the first person to make it even more personal.
- Great way to provide overview and show broad implications.
- Well planned, practiced and effective.
- Liked the keynote's remarks, though would like for him to show more passion. The content was good though.
- Very effective. Well done.
- Consider what will happen to our infrastructure: fuel, communications, electricity, mail, food, gasoline/diesel, medical supplies, etc. with a pandemic of H5N1.
- What if natural disaster super imposed, i.e. ice storm, hurricane, flood.
- Very creative and impacting approach.
- I was surprised that the key people from my county (Waldo) were not present. I wonder if they were notified.
- Enjoyed the morning set up. It worked.
- You started the day well...got us thinking early.

- Very creative.
- I really liked the way and the format that the information was presented.
- I would like to know what is being asked of my state agency?
- Well done. Unique and quite effective style of communicating this subject.
- It was an interesting approach to presenting the information compared to lecture and power point.

Rating Scale

1 = Poor 2 = Fair 3 = Average 4 = Good 5 = Excellent

Breakout Sessions

Lincoln/Waldo/Knox – 8 Total Evaluations/Responses
(Did Not Responds were not included in determining the Mean)

2. How well did you breakout session help you to identify:

Issues that need to be addressed in your regions (or in Maine for statewide representatives) for each of the seven pandemic influenza planning content areas?

Rate	Total
1	0
2	1
3	3
4	3
5	0
Did Not Respond	1
MEAN	3.29

Potential convener(s) of your specific region's pandemic influenza planning (or sub-state conveners if you attended the statewide breakout)?

Rate	Total
1	1
2	1
3	2
4	2
5	0
Did Not Respond	2
MEAN	2.83

3. How well did you breakout session help you to identify the immediate next steps that need to happen for sub-state pandemic influenza planning?

Rate	Total
1	0
2	1
3	3
4	3
5	0
Did Not Respond	1
MEAN	3.29

4. How effective was the facilitator of your session?

Rate	Total
1	0
2	2
3	2
4	2
5	1
Did Not Respond	1
MEAN	3.29

Do you have any other comments on the breakout sessions?

- The RRC's are arrogant and do not present in an "inclusive manner"! They turn people off and do not listen well. (The Aroostook and Mid-Coast did not see the RRC as effective "conveners".) Pretty strong message to the Maine CDC of what community stakeholders think of hospital based resource centers.
- Really good work done. Wished we could have sat in a circle, as opposed to staring at the backs of people's heads.
- We would like some directive and expectations from the state.
- Some in our session who have worked for many years in area health care believe the state has brought this issue forward more than once but never follow through. Is BOH at the helm? When will the state "draft" become a "plan"? Is there an algorithm for leadership and decision-making? This was an excellent beginning. I hope there is a follow up.
- Definition of "convene" should have been clear. Goals clearer. Purpose clearer.

Aroostook – 14 Total Evaluations Responses
(Did Not Responds were not included in determining the Mean)

2. How well did you breakout session help you to identify:

Issues that need to be addressed in your regions (or in Maine for statewide representatives) for each of the seven pandemic influenza planning content areas?

Rate	Total
1	0
2	0
3	2
4	8
5	4
Did Not Respond	0
MEAN	4.14

Potential convener(s) of your specific region's pandemic influenza planning (or sub-state conveners if you attended the statewide breakout)?

Rate	Total
1	0
2	0
3	2
4	5
5	6
Did Not Respond	1
MEAN	4.31

3. How well did you breakout session help you to identify the immediate next steps that need to happen for sub-state pandemic influenza planning?

Rate	Total
1	0
2	0
3	1
4	6
5	7
Did Not Respond	0
MEAN	4.43

4. How effective was the facilitator of your session?

Rate	Total
1	0
2	0
3	0
4	6
5	8
Did Not Respond	0
MEAN	4.57

Do you have any other comments on the breakout sessions?

- We needed more space for the attendees to sit.
- She was a good facilitator.
- Yes I believe Aroostook County is well on its way in becoming prepared as was evident in the caliber of knowledge gained in the session.

Androscoggin/Franklin/Oxford – 13 Total Evaluations Responses
(Did Not Responds were not included in determining the Mean)

2. How well did you breakout session help you to identify:

Issues that need to be addressed in your regions (or in Maine for statewide representatives) for each of the seven pandemic influenza planning content areas?

Rate	Total
1	0
2	0
3	2
4	10
5	1
Did Not Respond	0
MEAN	3.92

Potential convener(s) of your specific region's pandemic influenza planning (or sub-state conveners if you attended the statewide breakout)?

Rate	Total
1	0
2	2
3	4
4	5
5	1
Did Not Respond	1
MEAN	3.41

3. How well did you breakout session help you to identify the immediate next steps that need to happen for sub-state pandemic influenza planning?

Rate	Total
1	1
2	0
3	1
4	8
5	2
Did Not Respond	1
MEAN	3.83

4. How effective was the facilitator of your session?

Rate	Total
1	0
2	1
3	3
4	6
5	3
Did Not Respond	0
MEAN	3.85

Do you have any other comments on the breakout sessions?

- This was very good. My only suggestion is to improve room set up. Sitting classroom style does not encourage dialogue. How about block or U shape?
- Evident that communication gaps are present with participants. Central Maine Regional Resource center head missing from meeting.
- Facilitation had pre-planned agenda in some areas. If Regions cannot be decided upon, how can other discussions be made?

Hancock/Penobscot/Piscataquis/Washington – 21 Total Evaluations Responses
(Did Not Responds were not included in determining the Mean)

2. How well did you breakout session help you to identify:

Issues that need to be addressed in your regions (or in Maine for statewide representatives) for each of the seven pandemic influenza planning content areas?

Rate	Total
1	0
2	0
3	2
4	9
5	10
Did Not Respond	0
MEAN	4.38

Potential convener(s) of your specific region's pandemic influenza planning (or sub-state conveners if you attended the statewide breakout)?

Rate	Total
1	0
2	0
3	1
4	9
5	11
Did Not Respond	0
MEAN	4.48

3. How well did you breakout session help you to identify the immediate next steps that need to happen for sub-state pandemic influenza planning?

Rate	Total
1	0
2	2
3	2
4	12
5	5
Did Not Respond	0
MEAN	3.95

4. How effective was the facilitator of your session?

Rate	Total
1	0
2	0
3	0
4	4
5	17
Did Not Respond	0
MEAN	5.76

Do you have any other comments on the breakout sessions?

- Communication is a big factor.
- Excellent facilitator.
- Could have been expanded. Didn't have enough time for discussion.
- Excellent job by facilitator. Good at taking comments and applying them to the final product without giving his opinion or making suggestions seem trivial. Good at keeping discussion on track. Good knowledge of subject matter also, which was necessary to lead discussion and suggestions in right direction.
- The facilitator was excellent. Kept us on track. Made sure all had an opportunity to speak if they wanted to.
- Our facilitator was excellent. Make sure a broad sharing of ideas was generated vs. one person monopolizing.
- The state needs to begin to get information to communities now. Show PSA's on how to prepare, what to have on hand. If people hear this information now and slowly, this will diminish panic and may help prevent overwhelming pharmacies and grocery stores.
- Well done.
- We were well grouped. I thought the area covered would be too big but hat was not true.
- Very well facilitated.
- Generally very good. Facilitator was very efficient.

Kennebec/Somerset – 5 Total Evaluations Responses
(Did Not Responds were not included in determining the Mean)

2. How well did you breakout session help you to identify:

Issues that need to be addressed in your regions (or in Maine for statewide representatives) for each of the seven pandemic influenza planning content areas?

Rate	Total
1	0
2	0
3	1
4	4
5	0
Did Not Respond	0
MEAN	3.80

Potential convener(s) of your specific region's pandemic influenza planning (or sub-state conveners if you attended the statewide breakout)?

Rate	Total
1	0
2	0
3	2
4	2
5	1
Did Not Respond	0
MEAN	3.80

3. How well did you breakout session help you to identify the immediate next steps that need to happen for sub-state pandemic influenza planning?

Rate	Total
1	0
2	0
3	2
4	3
5	0
Did Not Respond	0
MEAN	4.60

4. How effective was the facilitator of your session?

Rate	Total
1	0
2	0
3	0
4	3
5	2
Did Not Respond	0
MEAN	4.40

Do you have any other comments on the breakout sessions?

- No comments

York/Cumberland/Sagadahoc – 44 Total Evaluations Responses
(Did Not Responds were not included in determining the Mean)

2. How well did you breakout session help you to identify:

Issues that need to be addressed in your regions (or in Maine for statewide representatives) for each of the seven pandemic influenza planning content areas?

Rate	Total
1	0
2	3
3	12
4	16
5	13
Did Not Respond	0
MEAN	3.89

Potential convener(s) of your specific region's pandemic influenza planning (or sub-state conveners if you attended the statewide breakout)?

Rate	Total
1	1
2	3
3	12
4	14
5	9
Did Not Respond	5
MEAN	3.27

3. How well did you breakout session help you to identify the immediate next steps that need to happen for sub-state pandemic influenza planning?

Rate	Total
1	3
2	5
3	16
4	10
5	9
Did Not Respond	1
MEAN	3.19

4. How effective was the facilitator of your session?

Rate	Total
1	0
2	2
3	4
4	21
5	17
Did Not Respond	0
MEAN	4.20

Do you have any other comments on the breakout sessions?

- Organized and great feedback and participation.
- Very productive brainstorming.
- Hopefully some of the information heard will be used.
- Valuable.
- Great environment for brainstorming with multiple people in a very short time frame.
- I was “clueless” about the issues involved in the pandemic flu topic. This conference was very informative about all issues from need for individual (public) education to delivery of care to what the care needs to be. Plus economic factors, etc.
- At the beginning I felt like I was in grade school. “Fill out this section, now turn the page over and fill out this section.” Again lack of time for individual questions that anyone may have had. General information, but nothing definitive in planning.
- Good process, engaged all participants. Demonstrated a true lack of rural leadership coming from the state. This was expressed directly by the group.
- Clearly the sub-state areas should be defined by RRC’s. These centers have been, for 2 years, working to develop plans, partnerships, etc. for response planning and recovery of emergency events. We do not need to start this process over. The RRC’s are also working together.
- Untapped assets – Wide lab services, both rapid response tests and urology labs, can be major contributors to the state. Wide surveillance.

- The Regional Resource Centers have developed relationships for 18 months with almost all emergency preparedness planning. We regularly meet with police, fire, rescue, EMS, county government, local government, hospitals, labs, nursing homes, home health, mental health, public safety, water districts and more.
- At the start of the meeting it would have been helpful to have a stated purpose of meeting and next steps included as wrap-up. We were released early so there would have time.
- I was part of a large number of participants. Too big.
- It was very helpful. Very well organized and facilitated.
- Perhaps assuring a greater understanding of concepts early in the day would have instigated more creative problem solving.
- Again would like to receive written composite of group's discussions.
- Very thought provoking. Unfortunately, we now need to put thoughts into actions.
- We didn't have the "time" to focus on next steps. The group as a whole should have been time driven.
- Excellent!!! I do hope that we could get minutes from each breakout session to see familiar or other areas that we had not covered.
- Good discussions within small groups. Mostly information gathering! Unclear next steps for individuals and organizations in the room.

Statewide Associations & Agencies – 27 Total Evaluations Responses
(Did Not Responds were not included in determining the Mean)

2. How well did you breakout session help you to identify:

Issues that need to be addressed in your regions (or in Maine for statewide representatives) for each of the seven pandemic influenza planning content areas?

Rate	Total
1	2
2	3
3	6
4	13
5	3
Did Not Respond	0
MEAN	3.44

Potential convener(s) of your specific region's pandemic influenza planning (or sub-state conveners if you attended the statewide breakout)?

Rate	Total
1	0
2	4
3	6
4	10
5	5
Did Not Respond	2
MEAN	3.64

3. How well did you breakout session help you to identify the immediate next steps that need to happen for sub-state pandemic influenza planning?

Rate	Total
1	2
2	4
3	8
4	9
5	4
Did Not Respond	0
MEAN	3.33

4. How effective was the facilitator of your session?

Rate	Total
1	0
2	1
3	3
4	13
5	10
Did Not Respond	0
MEAN	4.19

Do you have any other comments on the breakout sessions?

- Identify issues was well done. What to do next was unclear and not really a likely thing to come out of a group like this.
- Next steps were somewhat clear but little ownership of tasks identified. Overall good group interaction and participation.
- I don't think it was clear that we were to deal with the 7 areas (statewide). We got through 4 of them. We did get good identification of gaps and actions.
- Too short, but it was a very diverse group, so it would have been difficult to move into a tabletop/exercise. I enjoyed hearing so many groups.
- **MCDC** this is your event! Grab on to it. (Which you have. Don't drop it.) We are looking for information from you and what is expected of us.
- More head of state agencies should have participated and attended this meeting.

**No Breakout Session Checked – 1 Total Evaluations Responses
(Did Not Responds were not included in determining the Mean)**

2. How well did you breakout session help you to identify:

Issues that need to be addressed in your regions (or in Maine for statewide representatives) for each of the seven pandemic influenza planning content areas?

Rate	Total
1	0
2	0
3	0
4	0
5	1
Did Not Respond	0
MEAN	5

Potential convener(s) of your specific region's pandemic influenza planning (or sub-state conveners if you attended the statewide breakout)?

Rate	Total
1	0
2	0
3	0
4	1
5	0
Did Not Respond	0
MEAN	4

3. How well did you breakout session help you to identify the immediate next steps that need to happen for sub-state pandemic influenza planning?

Rate	Total
1	0
2	0
3	0
4	1
5	0
Did Not Respond	0
MEAN	4

4. How effective was the facilitator of your session?

Rate	Total
1	0
2	0
3	0
4	0
5	1
Did Not Respond	0
MEAN	5

Do you have any other comments on the breakout sessions?

- No comments.

Rating Scale

1 = Poor 2 = Fair 3 = Average 4 = Good 5 = Excellent

Afternoon Plenary – 133 Total Responses

(Did Not Responds were not included in determining the Mean)

1. How effective was the question and answer session on pandemic influenza?

Rate	Total
1	1
2	8
3	22
4	68
5	26
Did Not Respond	8
MEAN	3.88

2. How effective was the Town Meeting format?

Rate	Total
1	4
2	6
3	35
4	55
5	25
Did Not Respond	8
MEAN	3.73

3. How well did the Town Meeting help identify:

Challenges and issues of concern regarding sub-state pandemic influenza planning?

Rate	Total
1	3
2	9
3	32
4	53
5	23
Did Not Respond	13
MEAN	3.70

Most urgent next steps?

Rate	Total
1	3
2	8
3	50
4	40
5	16
Did Not Respond	16
MEAN	3.50

Additional regional and community resources?

Rate	Total
1	2
2	9
3	39
4	45
5	22
Did Not Respond	16
MEAN	3.65

4. Any other suggestions for the Town Meeting?

- OK. However kind of random ideas. Need to hear the big picture.
- Nice brainstorming session. Let's see the results now. Lots of frustration expressed in breakout part. "We've done this before."
- Could see who was talking.
- Pull tables out and arrange chairs in a more intimate "community" of participants, including speakers and listeners in a round or closer arrangement.
- Smaller groups.
- Not enough information that I could use my regional area. Hancock.
- More specific questions to be asked.
- The dialog should continue each step of the way.
- How to reach rural Maine. I thought mobilization of vans and docs to go out and vaccinate and treat rather than have them flock to clinics and in hospitals.
- More information will be available...when?
- The meeting re-emphasized what was presented during breakouts. Re-affirming but maybe not quite purposeful.
- Note enough time for other section feedback.
- More time for town meeting!
- Give more feedback from facilitators about how suggestions can be made. More back and forth during this time. Smaller, up-close and personal venue for this would be better.
- Use laptops/power points to have suggestions reflected on screen as discussed in evaluation.
- The afternoon was a re-hash of the morning. Very little new added from 1:45-2:00 pm. Lengthen time for response from the experts. Put EMA, EMS expert on the panel of experts in the future.
- When plan is complete, we need guidelines and overnight to formulate regional response plans.
- Too many questions and not enough answers.
- Real town meeting: Articles presented with discussion and debate from the floor and then a vote on the article. (Hi, medium, low priority)
- No time for individual or specific questions from individuals. It appeared that only questions that the organizers picked and were comfortable with were the ones brought out.
- Replicated breakout sessions too much.
- Shorten it up.
- Need more of these meetings with more participation from different groups.
- Retired nurses very good.
- Could bring this town meeting to each town for further discussion with the community.
- Four people at my table had NO idea what the RRC's are. I had to give my 2-minute overview. That and the HAN system should have been reviewed.
- Figure out ways to get the word out! Produce the information piece and request partners to pass it around. You will be surprised!

- Pretty free structure. Worked well!
- Always effective.
- Didn't establish a common platform of understanding necessary to truly make progress towards the kind of planning needed within the PIRT construct.
- Listing of 12 general steps that should be included in everyone's agency, organization, business, etc. All pandemic planning.
- I was unclear about what the roles were of some groups.

Afternoon Plenary

Summit

Overall, are there other suggestions or feedback that you would like to give us on the conference?

- Learn from recent disasters where we saw complete break down of social order and disruption of infrastructure. Recognize need for stronger law enforcement and a sustainable infrastructure: food, water, electric, fuel, gasoline, diesel, communications of TV and radio, cell, Internet, cable, medical supplies, and the list goes on.
- If we cannot organize on a regional level, the state must let us know so we can organize as a county. At this meeting, the people from my county present are from Waldo County General Hospital. No county participants, no EMA person. We must have local participation for a plan to be effective. For WMD a regional/state plan may be effective but a “flu” epidemic needs local buy-in and a local plan.
- Having several microphones all around the room was very helpful. One could always hear the questions from the audience.
- Good start...keep moving forward!
- Loved the Loved the Craig Freshey recap of regional groups. Made it feel like we were really heard. Also liked his brevity.
- Good start, but need more answers to questions presented.
- I feel much more able to answer our patients questions pertaining to Avian Flu, Thank you very much for that. Everyone did a wonderful job presenting and all were very well spoken. Thank you.
- Very good beginning.
- Excellent technical support for meeting. Kept everyone involved. Great audio/visuals.
- Thank you for a well-coordinated presentation/summit. Much needed information shared by all partners.
- The food was excellent. The servers and conference staff were very prepared and helpful. Needed a larger number of additional seats for latecomers or overflow.
- Excellent conference throughout. Great ideas shared. Very informative. Good job, thank you.
- Excellent job.
- We heard many examples of problems and resources, but no clear plan for response. I suggest the state be a bit more promotive in giving of suggestions and plans now that the initial collection of data is under way.
- Provide a chain of command from the top down. Provide us with the plan guidelines. Provide pre-packaged emergency public information and video clips that we can use on our CATV Community Access channels.
- Great, very informative. But now tell us what you want us to do. We’re ready to move beyond the collaborative/democratic approach.
- Well done.
- Please send a copy of the entire report to attendees. Please notify when copy of DVD/Tape is available. (It would be IDEAL if each attendee could get all documents and information and media onto a DVD.) Overall-very good session. Thank you!

- Congratulations for bringing so many interested parties together for this!
- Thanks for the day and time you put into this. Lack of comments of Regional Resource and EMS as well as state duplication still exists.
- During the “3 questions session” some good ideas were generated particularly for assets not being used. Now I can take this information to help detail our own plan.
- In the Lincoln/Oxford rooms, the carpets need cleaning. There is a moldy, musty odor that makes it unpleasant (especially if you have allergies, and have to sit in a closed room for almost 2 hours.) I think Maine is very fortunate to have so many dedicated and passionate people in the state and regional offices involved with the health and well being of Maine’s people. Thanks!
- 2 of 6 breakouts identified RRC’s as potential convener
- I think this is a great first step. It seems to me medical folks won’t be where the issues will be when an outbreak happens. It will be the response to living through it with access to food, financial consequence, childcare, and dissemination of safety, medical personnel.
- Unable to do without permission of participants ???Please come up with a clear plan for regions by the end of 2005 and a clear chain of authority and communication by the same time.
- Very good information.
- Afternoon speaker was speaking to the choir. We wouldn’t have attended this meeting if we didn’t think a pandemic might be a reality and something that needs to plan for.
- Don’t leave John Q. Public out of the loop. More state media related to what we are doing to address the possibility of a pandemic. Short media blurbs such as the catchy tunes for the flu. I’m pleased to hear the verbalization that our population is so spread out and we need to remember this when planning.
- We should review progress in the spring. Have this session once or twice a year.
- Better discharge instructions.
- Well planned. Lots of different areas and perspectives. There are other people who can move information into the communities: Schools, churches, businesses, colleges, and agencies on aging. These groups can reach people where they are.
- Wonderfully put together. Great!
- This was well worth a day away from the office and the inevitable backlog of email! During the wrap up of the town meeting I realized there was no discussion of focused attention in response planning for the homeless population (whether by choice or involuntary homelessness).
- Not for the conference, but for the planning...it appears there is no structure in place for sub-regional planning and coordination. An effective response system will need to have identified coordinators/conveners at the population cluster (service center) level.
- Town meeting would be helpful if you got a list of the suggestions.
- Use the existing assets you have!
- Finalize at least the first few steps of the plan. Use some to identify difficult problems for brainstorming.
- Please give attendees outcomes and notes/minutes/aggregate information gathered today.
- How do we follow through and evaluate how we are doing?
- Good introduction to state efforts. Hope to have more communications about ongoing efforts.

- Good conference. Command and control and utmost question. Send out a plan from state and regions will modify to local needs. Need information regarding Regional Resource Centers. Who knows about them aside from medical community? Schools should know, businesses should know, etc.
- Morning plenary – the best! Serious political issue surrounding resistance to leadership (state) from Portland public health. Needs to be solved. Will return if not resolved.
- The resources were abundant. Hope it is followed up on.
- Please, please, please let's not reinvent the wheel. So much work has already been done at the local and regional level. We need funding to continue participating and preparing for any disaster or emergency that comes our way.
- Afternoon redundant.
- How about web-based feedback? That way attendees can go home and think about it and come back with ideas that may not have occurred immediately.
- Loved the scenario. The “war of the worlds” approach would be a great educational program for public radio after an educational blitz to the public. Need to communicate in each region. Keep these meetings going.
- Thank you. It was very informative. We have no idea about these regional plans.
- Nice summary at the end of the entire breakout groups by your facilitation group.
- Again open questions period. Individuals have varying concerns and issues. Giving those individuals an opportunity to ask those questions and have these individual concerns addressed.
- Need time for open discussion. Afternoon was a re-hash of the morning. A better use of time would have been a REAL “Town Meeting”. Time for participants direct comments need more.
- I leave with a greater sense of urgency and uneasiness than before. I need a greater sense of trust that Maine CDC has plans, information, policies, etc. If Maine CDC has these answers why aren't they being shared?
- Great Start Need to eliminate barriers (politics). Agencies must work together without territorial behaviors and attitudes. Tap into resources that currently exist. Use laboratories (outside ME HETL) for surveillance. Develop simple multi-lingual self-care guidelines for residents of Maine. (Education to the public). Send a summary to all participants.
- Great conference. I'm so glad that the process is really getting on a roll!
- Use plenary for business associations/industry to increase understanding of impact to infrastructure. Overall well done. Thanks for supporting large #8.
- Very good. There should be some planned follow-up.
- Very complex topic. Excellent meeting. Thank you!
- Too much show, little in solutions.
- Great opportunity to network and see planning partners in another setting. Provide all informational documents in PDF or Word format, please. Thank you! We need clear next steps guidance.
- Great! Thank you so much! Looking forward to more conference. Maybe within the next couple of years.
- Mandatory participation of local town/city, governments. Education of media. Who are local health officials? What is their role? Thank you!

- I enjoy the various different approaches to gather information and to develop necessary steps for future planning. What a great twist and time flew by. Not you traditional “conference”. Thanks! I enjoyed the scenario as it projected a very realistic approach/awareness to a very serious concern.
- Offer web sites of interests in the handouts.
- Do not forget that only a portion of EMS is fire based. A large portion of the state is covered by private for-profit and not-for-profit volunteer hospital based. I wonder if they have any idea of what is going on and are they included?
- As V.P. of the largest medical transport company, we were not! Many small EMS systems may become unavailable.
- I hope that we may quickly get further feedback on all brainstorming we were involved in.
- Excellent conference. Need more specifics regarding plans and expectations. Perhaps follow-up communication.
- I’m very glad that Maine is leading the national effort by convening this summit! Let’s do this again in 6 months.
- Overall, it was very well done. As a state agency I need direction from our Commissioner as to what effort I need to put into this.
- Suggest address issue at state and local level of assuring equity in access to services. There will be rumors and potential perceptions about fairness (i.e. Whose roads get plowed first.) We need to be proactive.
- 15-minute session on Epidemiology and history of pandemic influenza/bird flu.
- This needs to be the first of the statewide meetings. Stake holders meetings, corporate, non-profit, faith based. Be sure that notes are circulated to ALL participants. Include web URL for locations of CDC information. This planning connects to all Impact Planners.
- Preparation materials to participants to help inform discussion and move us further along.
- Keep them coming. Very good start!
- Very helpful and has stimulated ideas about what needs to be done. Still unclear what plans currently exist (beyond draft that was send via e-mail).
- Keep the momentum, keep talking, and keep moving ahead! Keep working with your friends in Agriculture! PSA’s are cheap to produce. Channel 6 is great to deal with. TV buys are expensive. But a great public communication tool!
- Overall very useful. Afternoon session the weakest.
- Very good conference. Much needed.
- Good start. However, the most difficult part comes next. Need to ensure that the Business groups are brought in as a major stakeholder. Need a 15-point checklist for medical providers for protocols and for educating their patients and it needs to be available now!!
- Have another conference soon to pull up threads of this meeting and keep momentum going and keep participants engaged and all to see that their comments and recommendations were taken seriously.
- To have a follow-up conference on what actual plans have been developed now the interconnect with Governor’s office, MEMA, RRC’s, and all public health sectors.
- Need to create plan to address specific needs of elders and other specific/special populations.
- List pros and cons of past epidemics and emergencies and base this plan on some of those happenings.

- Give CEU's for all participants to encourage attendance to those who are required to get them for re-licensure.